

WEST BELL COUNTY WATER SUPPLY CORPORATION

P.O. Box 1422 • Killeen, Texas 76540 • Phone (254) 634-1727

February 2023

Dear Member,

Welcome to West Bell County Water Supply Corporation. We are pleased to have the opportunity to serve you. West Bell's Board of Directors is governed by elected members and operated by General Manager, Mr. John "Bob" Whitson.

Contact Us:

You may call our office at 254-634-1727, stop by in person at 4201 Chaparral Road (across from Featherline Road) during office hours Monday-Friday, 8am to 4pm, or you can contact us via our website at www.westbellcounty.myruralwater.com.

Bills:

Your water bill is always mailed before the first of every month and always due on the 15th. If payment is not received by the 15th, a late charge of \$10.00 is added and a past-due notice is mailed out. Water service is subject to disconnection on the due date of the past-due bills, and a \$60 reconnection fee will be assessed. Payment of the total bill and all charges must be paid before water service will be restored.

If you have questions about your bill or have not received it by the 5th of the month, please contact us. West Bell personnel cannot guarantee accurate delivery from the postal service.

Payments:

We accept checks, money orders/cashier's checks, and debit/credit card payments. You may pay in person, by mail (to our P.O. Box), using the drop-box located next to our employee entrance, online bill pay through your bank, or on our website listed above. **We do not keep cash in our office.**

Water Rates:

\$ 30.00 -----	Monthly Base Minimum
\$ 4.84 -----	per 1,000 gals. For 0 to 10,000 gallons
\$ 5.04 -----	per 1,000 gals. For 10,001 to 30,000 gallons
\$ 5.34 -----	per 1,000 gals. Over 30,000 gallons

For Emergencies:

Emergency numbers are listed on our after-hours recording in case of water breaks, large leaks, or other emergencies. For non-emergencies, please leave a message with your name and daytime phone number or call back during our business hours. **Any issues beyond the water meter and on the member's property is their responsibility.**

Garbage Pickup: Waste Connections 1-800-250-3142

Again, welcome to West Bell County Water Supply Corporation!

West Bell County WSC Board of Directors