

# WEST BELL COUNTY WATER SUPPLY CORPORATION DROUGHT CONTINGENCY PLAN

# 4201 CHAPARRAL RD. KILLEEN TX 254-634-1727

www.westbellcounty.myruralwater.com

### Section I: Declaration of Policy, Purpose, and Intent

In order to conserve the available water supply and protect the integrity of water supply facilities, with particular regard for domestic water use, sanitation, and fire protection, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, West Bell County WSC (The Corporation) hereby adopts the following regulations and restrictions on the delivery and consumption of water. Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water which subjects the offender(s) to penalties as defined in Section X of this Plan.

# Section II: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by the West Bell County WSC by means of providing notice of a public meeting.

#### Section III: Public Education

West Bell County WSC will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of notices on utility bills and public online posting.

#### Section IV: Coordination with Regional Water Planning Groups

The service area of West Bell County WSC is located within the Brazos (Region G) Planning Group and West Bell County WSC has provided a copy of this Plan to the Brazos (Region G) Planning Group.

# Section V: Authorization

The General Manager or his/her designee is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The General Manager or his/her designee shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan.

#### Section VI: Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by the Corporation. The terms "person" and "customer" as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities.

#### **Section VII: Definitions**

For the purposes of this Plan, the following definitions shall apply:

<u>Aesthetic water use</u>: water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

<u>Commercial and institutional water use</u>: water use which is integral to the operations of commercial and non-profit establishments and governmental entities such as retail establishments, hotels and motels, restaurants, and office buildings.

<u>Conservation</u>: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Customer: any person, company, or organization using water supplied by The Corporation.

<u>Domestic water use</u>: water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence, business, industry, or institution.

<u>Even number address</u>: street addresses, box numbers, or rural postal route numbers ending in 0, 2, 4, 6, or 8 and locations without addresses.

<u>Industrial water use</u>: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

<u>Landscape irrigation use</u>: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.

<u>Non-essential water use</u>: water uses that are not essential nor required for the protection of public, health, safety, and welfare, including:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas:
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) use of water from hydrants for construction purposes or any other purposes other than fire fighting.

 $\underline{\text{Odd numbered address}}$ : street addresses, box numbers, or rural postal route numbers ending in 1, 3, 5, 7, or

# Section VIII: Criteria for Initiation and Termination of Drought Response Stages

The General Manager or his/her designee shall monitor water supply and/or demand conditions on a daily basis and shall determine when conditions warrant initiation or termination of each stage of the Plan, that is, when the specified "triggers" are reached. The triggering criteria described below are based on a statistical analysis of the vulnerability of the water source under drought of record conditions, or based on known system capacity limits.

## Utilization of alternative water sources and/or alternative delivery mechanisms:

Alternative water source(s) West Bell County WSC is an inter-connection with City of Killeen.

#### **Stage 1 Triggers -- MILD Water Shortage Conditions**

# Requirements for initiation

Customers shall be requested to voluntarily conserve water and adhere to the prescribed restrictions on certain water uses, defined in Section VII Definitions, when ¹water consumption has reached 80% of daily maximum supply for 3 consecutive days, ²water supply is reduced to a level that is only 20% greater than the average consumption for the previous month, and/or ³there is an extended period of low rainfall and daily use has risen 20% above the use for the same period during the previous year.

<u>Requirements for termination:</u> Stage 1 of the Plan may be rescinded by the Corporation when all of the conditions listed as triggering events have ceased to exist for a period of 3 consecutive days or when such an action is based on sound judgement.

# Stage 2 Triggers - MODERATE Water Shortage Conditions

# Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses provided in Section IX of this Plan when ¹water consumption has reached 90% of daily maximum supply for 3 consecutive days, and/or ² water level in any of the storage tanks cannot be replenished for 3 consecutive days.

### Requirements for termination

Stage 2 of the Plan may be rescinded by the Corporation when all of the conditions listed as triggering events have ceased to exist for a period of 3 consecutive days or when such an action is based on sound judgement. Upon termination of Stage 2, Stage 1, or the applicable drought response stage based on the triggering criteria, becomes operative.

# Stage 3 Triggers - SEVERE Water Shortage Conditions

## Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 3 of this Plan when 'water consumption of 95% or more of the maximum available for 3 consecutive days, 'reduction of wholesale water supply due to drought conditions, and/or 'other unforeseen events which could cause imminent health of safety risks to the public.

#### Requirements for termination

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 3 consecutive days or when such an action is based on sound judgement. Upon termination of Stage 3, Stage 2, or the applicable drought response stage based on the triggering criteria, becomes operative.

# **Stage 4 Triggers - CRITICAL Water Shortage Conditions**

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 4 of this Plan when a <sup>1</sup>failure of a major component of the system or an event which reduces the minimum residual pressure in the system below 20 psi for a period of 24 hours or longer, <sup>2</sup>water consumption of 100% of the maximum available and the water storage levels in the system drop during one 24-hour period, <sup>3</sup>natural or man-made contamination or the water supply source, and/or <sup>4</sup>the declaration of a state of disaster due to drought conditions in a county or counties served by the Corporation.

#### Requirements for termination

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 3 consecutive days or when such an action is based on sound judgement. Upon termination of Stage 4, Stage 3, or the applicable drought response stage based on the triggering criteria, becomes operative.

# **Stage 5 Triggers - EMERGENCY Water Shortage Conditions**

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions for Stage 5 of this Plan when the General Manager or his/her designee, determines that a water supply emergency exists based on <sup>1</sup>major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; **or** <sup>2</sup>natural or man-made contamination of the water supply source(s).

# Requirements for termination

Stage 5 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 3 consecutive days.

## Section IX: Drought Response Stages

The General Manager, or his/her designee, shall monitor water supply and/or demand conditions on a daily basis and, in accordance with the triggering criteria set forth in Section VIII of this Plan, shall determine that a mild, moderate, severe, critical, emergency or water shortage condition exists and shall implement the following notification procedures:

#### **Notification**

### Notification of the Public:

The General Manager or his/ her designee shall notify the public by means of publication online at <a href="https://www.westbellcounty.myruralwater.com">www.westbellcounty.myruralwater.com</a>, direct mail to each customer, and signs posted in public spaces.

#### **Additional Notification:**

The General Manager or his/ her designee shall notify directly, or cause to be notified directly, the following individuals and entities: West Bell County WSC Board of Directors, Department of Public Safety, TCEQ, and/or critical water users.

# **Stage 1 Response - MILD Water Shortage Conditions**

Target: Achieve a voluntary 15% reduction in daily water demand.

Best Management Practices for Supply Management: system water loss control

# **Voluntary Water Use Restrictions for Reducing Demand:**

- (a) Water customers are requested to voluntarily limit the irrigation of landscaped areas to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), and to irrigate landscapes only between the hours of midnight and 10:00 a.m. and 8:00 p.m. to midnight on designated watering days.
- (b) All operations of the Corporation shall adhere to water use restrictions prescribed for Stage 1 of the Plan.
- (c) Water customers are requested to practice water conservation and to minimize or discontinue water use for non-essential purposes.

# Stage 2 Response - MODERATE Water Shortage Conditions Target: Achieve a 30% reduction in daily water demand.

<u>Best Management Practices for Supply Management</u>: water loss control and /or use of alternative source. Water Use Restrictions for Demand Reduction:

<u>Under threat of penalty for violation, the following water use restrictions shall apply to all persons:</u>

- (a) Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), and irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at any time if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
- **(b)** Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rises. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.

- **(c)** Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight.
- **(d)** Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- **(e)** Use of water from hydrants shall be limited to firefighting, related activities, or other activities necessary to maintain public health, safety, and welfare, except that use of water from designated fire hydrants for construction purposes may be allowed under special permit from the Corporation.
- **(f)** Use of water for the irrigation of golf course greens, tees, and fairways is prohibited except on designated watering days between the hours 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight. However, if the golf course utilizes a water source other than that provided by the Corporation, the facility shall not be subject to these regulations.
  - (g) All restaurants are prohibited from serving water to patrons except upon request of the patron.
  - **(h)** The following uses of water are defined as non-essential and are prohibited:
    - 1. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas:
    - 2. use of water to wash down buildings or structures for purposes other than immediate fire protection;
    - 3. use of water for dust control;
    - 4. flushing gutters or permitting water to run or accumulate in any gutter or street; and
    - 5. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

# Stage 3 Response - SEVERE Water Shortage Conditions Target: Achieve a 50% reduction in daily water demand.

<u>Best Management Practices for Supply Management</u>: water loss control and /or use of alternative source. Water Use Restrictions for Demand Reduction:

All requirements of Stage 2 shall remain in effect during Stage 3 except:

- (a) All outdoor water usage is prohibited with the exception of livestock.
- **(b)** Conservation rates as set forth in this Plan shall be implemented.

# Stage 4 Response - CRITICAL Water Shortage Conditions

Target: Achieve 75% reduction in daily water demand.

<u>Best Management Practices for Supply Management</u>: water loss control and /or use of alternative source. <u>Water Use Restrictions for Reducing Demand:</u>

All requirements of Stage 2 and 3 shall remain in effect during Stage 4 except:

(a) No application for new, additional, expanded, or increased-in-size water service connections, meters, service lines, pipeline extensions, mains, or water service facilities of any kind shall be approved, and time limits for approval of such applications are hereby suspended for such time as this drought response stage or a higher-numbered stage shall be in effect.

# Stage 5 Response – EMERGENCY Water Shortage Conditions Target: Achieve a 90% reduction in daily water demand.

<u>Best Management Practices for Supply Management</u>: water loss control and /or use of alternative source. Water Use Restrictions for Reducing Demand:

All requirements of Stage 2, 3, and 4 shall remain in effect during Stage 5 except all water shall be limited to each member with daily, weekly, and/or monthly amounts ultimately determined by the Corporation. Each member shall be notified of this number.

#### Section X: Water Allocation & Enforcement

In the event that water shortage conditions threaten public health, safety, and welfare, the Corporation is hereby authorized to allocate water. Members will be notified of the rationing schedule and rates. Water rationing will be *enforced* by the following methods:

- (a) First Violation Corporation shall notify the Member of violation in writing to include consequences of second violation.
- **(b)** Second Violation Corporation may terminate service at the meter. The normal reconnect fee of \$60.00 will apply for restoration of service.

# **CONSERVATION RATES:** (Effective during Mandatory Water Rationing)

0 gallons 0 to 10,000 10,000 to 20,000 Over 20,000 \$30.00 monthly minimum
4.84 per thousand gallons
5.04 per thousand gallons
10.00 per thousand gallons

#### Section XI: Variances

The General Manager or his/her designee, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a petition for variance with the Corporation within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by the General Manager or his/her designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- **(b)** Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- **(d)** Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- **(e)** Description of the relief requested.
- **(f)** Other pertinent information.